

AUGUST 6TH 2018

VOLUNTARY RECALL – ACTIONS REQUIRED!

PLEASE READ CAREFULLY!

Dear Marker binding dealer,

Within our quality procedures, we have learned of a potential safety issue of the Marker KingPin 10 and 13 pin tech binding, model 2017/2018. We have identified some isolated incidences of steel pin breakages in the toes that might result in a reduction of the release forces and result in a fall hazard.

Marker tirelessly pursues fulfilling highest quality standards, and customer feedback receives our team's full attention. We regularly upgrade our product line, including the Kingpin, based upon customer feedback and our own ongoing internal efforts.

Marker takes quality and safety very seriously and has decided to voluntarily recall the whole population of 2017/18 model Kingpin 10 and 13. Tecnica Group Canada will replace the toes of the affected binding at no cost for the customer. We ask that you remove the old toes and replace them with the new toes.

Marker has notified the America Consumer Product Safety Commission as well as The Health Canada organization and are working together on the notice to consumers.

You can identify the affected bindings by the Marker logo on the binding toe as well as the serial number on the binding heel. Please see attached Identification Document.

We ask you to immediately take the following measures and confirm completion to us:

- Stop further sale of affected bindings and inform us on affected bindings in your stock, if any, so we can send you replacement toes and additional instructions.
- Please provide us with a list of your known Kingpin customers (name, address, e-mail, phone #) to allow us to send them a direct notice of this voluntary recall program.
- Prominently display the in-store identification poster (provided with this communication) in a visible area of the ski / ski binding area of your shop.
- Collect the replaced toes in a secure, separated area of your shop until they are picked up by a representative of Tecnica (e.g. sales representative) or send back to Tecnica Group Canada.

If you have any questions please contact **Steven Kennedy** under Telephone #: **1-800-361-9090 ext.325 between 8:30AM and 5:00PM eastern time** or by e-mail: kingpinrecall@tecnicagroup.ca

Thank you,

Your Tecnica Group Canada Team